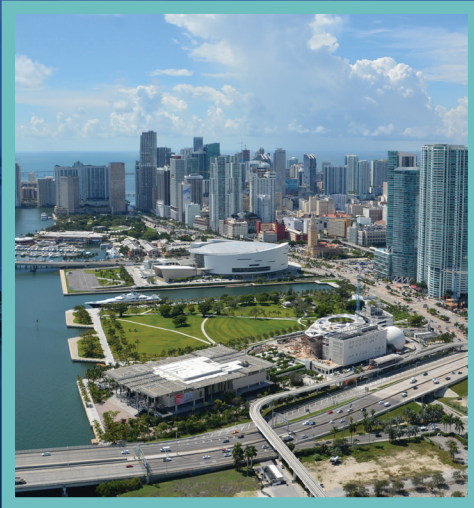


MIAMI INTERNATIONAL AIRPORT
PASSENGER
GLOBAL
GATEWAY **2024**





MIAMI SERVES A LARGE AND DIVERSE TRAVEL MARKET

GREATER MIAMI OFFERS:

- **Proximity:** Within easy reach of the Florida Keys and all of Central Florida's tourist sites.
- **Beaches & Attractions:** Renowned beaches and world-class attractions.
- **Hospitality Market:** Ranks among the top 25 U.S. hotel markets, offering diverse and quality accommodations.
- **Visitor Industry:** Welcomes 27.2 million visitors, including overnight stays and day trips, according to the GMCVB*.
- **Cruise Hub:** Over 90% of cruise passengers arriving at MIA choose PortMiami, our premier cruise and cargo port.

*Greater Miami Convention & Visitors Bureau

MIA STATISTICS 2023

52.3 Million
TOTAL PASSENGERS
Highest ever annual total

#2 In USA
In Int'l PASSENGERS

23.2 Million
INTERNATIONAL PASSENGERS

29.1 Million
DOMESTIC PASSENGERS

169 Non-stop Destinations
100 International Destinations
69 Domestic Destinations

96 Airlines
82 Scheduled Carriers
14 Charter Carriers

Largest Gateway to Latin America/Caribbean Region
1,000+ Weekly Departures
to **80** Destinations

MIA DISCOVER - TRAVEL PLANNING TOOL



- **Let MIA be your gateway to the world:** Visit MIADISCOVER.COM for the ultimate travel guide to all non-stop destinations from MIA.
- **Explore Non-Stop Destinations:** Dive into detailed information, watch engaging videos, and read reviews about your next travel spot.
- **Expertly Curated Destination Guides:** Benefit from destination guides curated by expert trip advisors and global influencers.
- **Airline Schedules and Booking:** Access up-to-date flight schedules and book directly with airlines.

NEW AIRLINES & ROUTES

Norse Atlantic Airways:

London (Gatwick)
and Oslo, Norway
(September 2023)

Aer Lingus:

Dublin, Ireland
(Seasonal – October 2023)

SAS:

Stockholm, Sweden and
Copenhagen, Denmark
(Seasonal – October 2023)

Finnair:

Helsinki, Finland
(Seasonal – November 2023)

Porter Airlines:

Toronto, Canada
(Seasonal - December 2023)

Condor:

Frankfurt, Germany
(March 2024)

Eastern Air Express:

Cuba
(Charter – March 2024)

Level (Iberia):

Barcelona, Spain (March 2024)

Avelo:

Orlando and Dominican Republic
(Seasonal – June 2024)

Viva Aerobus:

Merida and Monterrey, Mexico
(July 2024)



IMPROVING THE PASSENGER EXPERIENCE WITH TECHNOLOGY

Miami International Airport is using the latest technological advancements to make entering the United States quicker and easier. These automated solutions help travelers expedite the entry process.



BIOMETRIC FACIAL COMPARISON: Inbound Passengers

- Verifies a traveler's identity by matching their facial image to the passport they are presenting.
- Decreased processing times by as much as 80% while maintaining 99% accuracy.
- Offered in the Central Terminal, through Customs and Border Protection.

BIOMETRIC FACIAL COMPARISON: Outbound Passengers

- Allows passengers to board with a quick click of a camera instead of a boarding pass or passport.
- Currently offered at select gates in the South Terminal and Central Terminal.

GLOBAL ENTRY

- Allows for expedited clearance for pre-approved, low-risk travelers upon arrival in the United States.
- MIA has 28 automated Global Entry kiosks; 16 in the North Terminal, 8 in the South Terminal and 4 in the Central Terminal.

TSA CHECKPOINT 3-D SCANNING

- The new technology provides improved explosives detection capabilities at the checkpoint.

MIA FUTURE READY

MIA is receiving an unprecedented investment of \$7 billion in capital improvements and \$1.7 billion in maintenance upgrades over the next 10 years.

MIA-CIP (Capital Improvement Program)

Central Terminal Redevelopment

- Create new consolidated checkpoint with raised roof and natural light, equipped with advanced screening lanes
- Enhance airline ticket counters with increased queue space to improve customer experience
- New Vertical Circulation Core to enhance passenger circulation and wayfinding

Concourse "F" Modernization

- Relocation and expansion of the checkpoint to the second floor from the third floor
- Restroom expansions and renovations
- Security System Upgrades

North Terminal Redevelopment

- Provide adequate holdroom space & improve the passenger experience
- Improve airside parking layout to serve larger aircraft
- Building 17 domestic/international narrow body contact gates

South Terminal Expansion (New Concourse K)

- 6 domestic narrow body aircraft gates (phase 1)
- Improve passenger experience with additional post-security concessions space

Hotel Development - Westin

- New on-airport hotel with direct access to the terminal area
- 520 Rooms
- Sit down, full-service restaurant/bar
- 24hr food & beverage
- Business center / Meeting & banquet +20,000 sq ft
- Fitness center / Valet parking

Modernization in Action (M.I.A.) Plan

Key projects include:

- Renovation of passenger loading bridges, public bathrooms, and conveyance units (elevators, escalators, and moving walkways) in phases over the next 5-7 years
- Parking Garage Improvements
- Security Enhancements
- Electrical Infrastructure



MIA is not only revitalizing infrastructure but is also reaffirming its commitment to delivering a world-class travel experience. MIA launched the "I AM MIA" campaign, designed to deploy dedicated teams to strategically patrol the terminal for maintenance issues and proactively address passenger inquiries and concerns.



MIAMI-DADE COUNTY

Daniella Levine Cava
Mayor



BOARD OF COUNTY COMMISSIONERS

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Vice Chairman

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Comptroller

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Property Appraiser

Geri Bonzon-Keenan
County Attorney

Ralph Cutié
Aviation Director
& Chief Executive Officer



America's New Global Gateway
iflyMIA.com • marketing@flyMIA.com
f X @ i n v iflyMIA



Miami-Dade County provides equal access and equal opportunity in employment and services and does not discriminate on the basis of disability. "It is the policy of Miami-Dade County to comply with all of the requirements of the Americans with Disabilities Act."